



April 2023

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**Browne  
Jacobson**

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Introducing Instant In-house for insurance intermediaries

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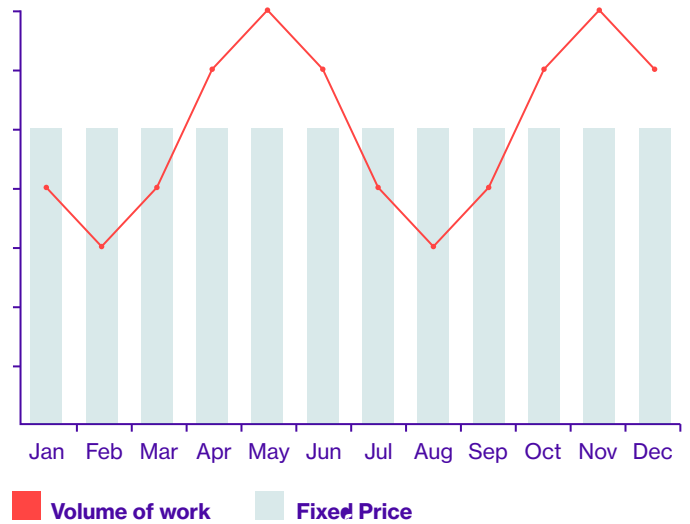
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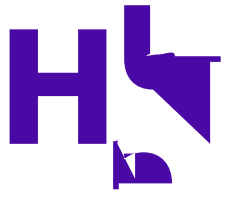
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# Introducing Instant In-house for insurance intermediaries

We understand the key considerations clients face when determining how best to resource varying volumes of legal and compliance work.

In an Instant In-house model, the client's legal and compliance work is managed by a dedicated team of legal and compliance professionals. This team is managed by the client's legal and compliance department, but the resources are provided by a third party. This model allows the client to benefit from the expertise of a third party while maintaining control over their legal and compliance work. This model is ideal for clients who have a high volume of legal and compliance work and who want to maintain control over their legal and compliance work.



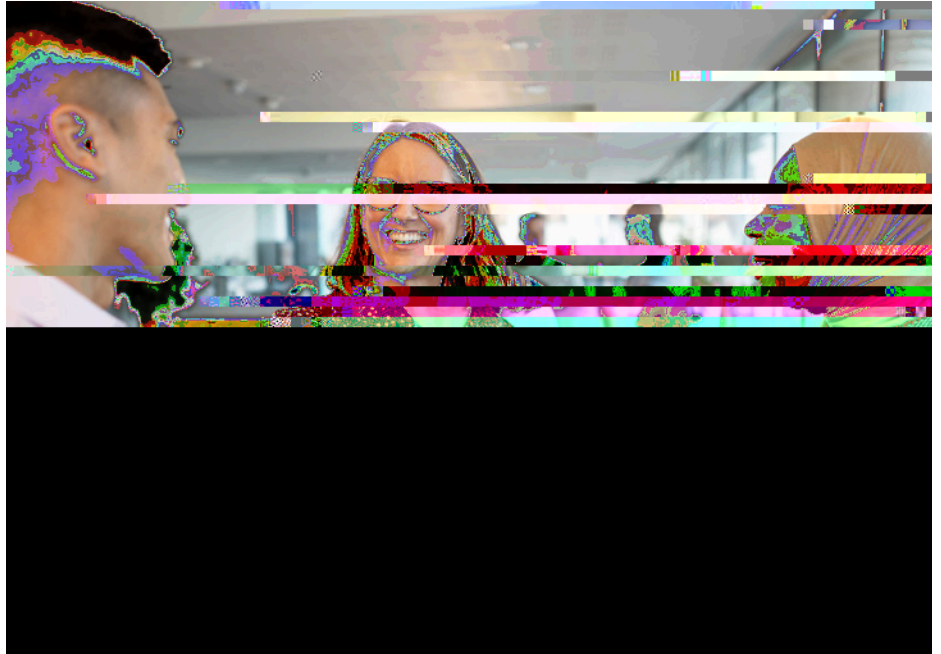






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## We will always offer you:



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### **A dedicated Client Relationship Manager (CRM)**

An experienced solicitor who is readily available as your daily point of contact. The CRM will act as a triage service for new instructions, identifying the relevant practice area specialist, and managing the delivery of our advice to ensure you receive the same, consistently high standard of service irrespective of who undertakes the work.

### **Monthly reporting**

A report setting out the current status of each matter undertaken under the retainer during the current reporting period.

### **Regular review meetings**

Your client Partner would review your retainer with you at regular intervals (typically monthly or quarterly) to ensure you are getting best value, and to provide flexibility should your needs change.

### **Added value**

As part of agreeing to your retainer arrangement, we can offer a complimentary program of free legal training which is tailored to your business.

*“What you end up with is a real partnership [with] us and Browne Jacobson. It feels like the solution is our solution, not something that’s been imposed on us blindly by the lawyers.”*

**Group Chief Risk Officer, Independent Chartered Insurance Broker**

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# What about that contract?

Ten reasons you'll never look back:

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## **Straightforward**

A package based on what you need when you need it, not what you don't.

## **In-house experience**

Extensive legal knowledge backed by in-depth insurance industry experience with many of our team having worked in-house or spent extended period on secondment to businesses in the insurance sector.

## **Certainty on fees**

Plan your budget on legal spend for each financial year.

## **A single point of contact who knows you and your team**

In addition to a client partner (p)-12t3:

## **Full-service team**

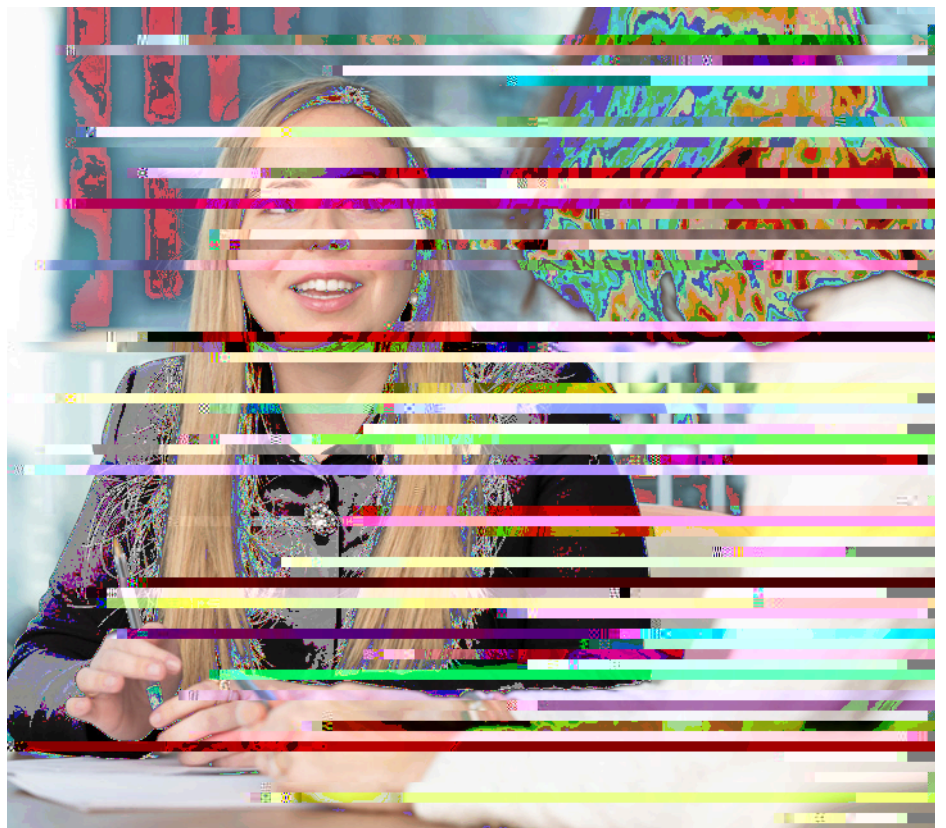
With over 400 legal experts across our wider firm, your client relationship manager can leverage a breadth and depth of experience far greater than most in-house teams.



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## A complete global solution

We are a member of the Harmonie  
network, an international network



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## About Browne Jacobson

We are a UK and Ireland law firm with a full-service commercial offering. Our clients choose us because of our sector expertise, straightforward advice, pricing and product innovation and exceptional client service. We don't just say it, we do it – here's why you'll want to work with us:

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### Sector experts, working in partnership with our insurance sector clients

Including insurers, MGAs, brokers, broker networks and other intermediaries.

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### Specialists in legal solutions across the insurance sector

Providing a unique offering where they overlap.

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### Plugged into your sector

We work closely with key industry bodies, including BIBA and the MGAA, both of which we are associate members.

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### Recognised for our quality

Externally accredited by Lexcel, ISO, and Investor in Customers.

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## Contact us

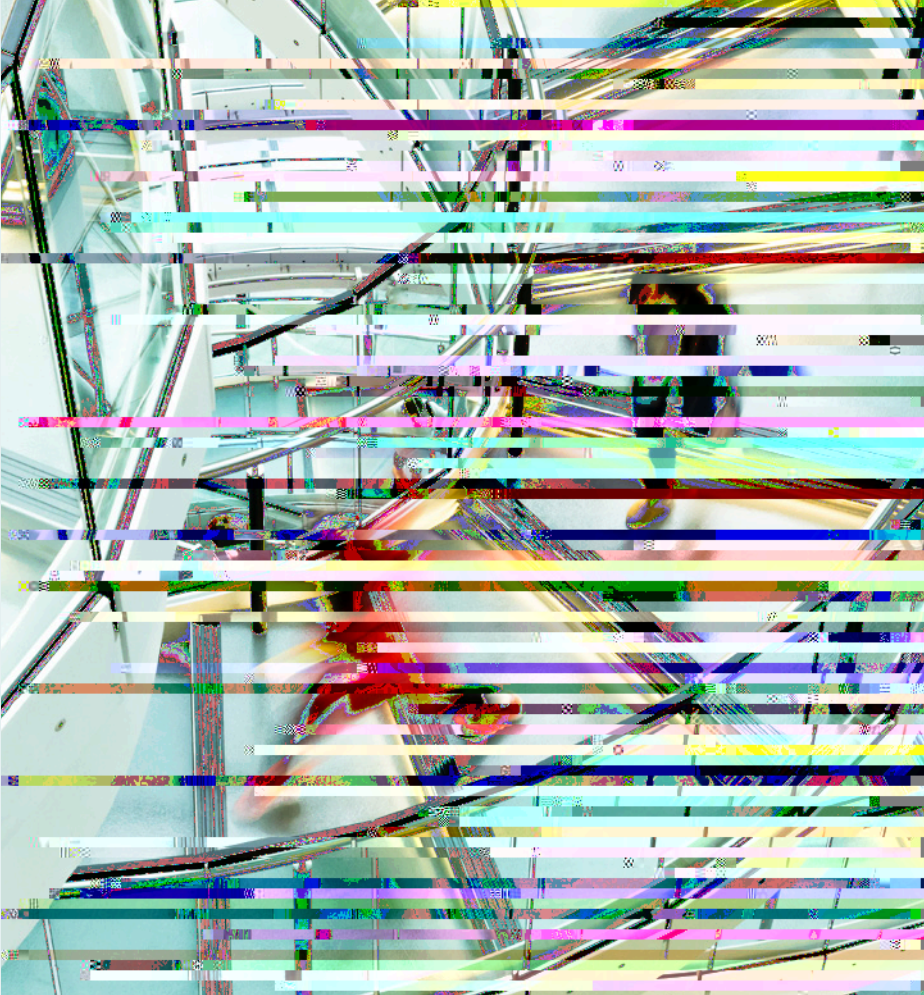


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*“To Browne Jacobson who have the perfect combination of specialist expertise, insurance sector knowledge and commitment to delivering fantastic service level that we value so highly. It was great to have them as part of our team.”*

**Ashwin Mistry, Co-Founder and Executive Chairman of Brokerbilty and BHIB Insurance Brokers**

For further information about any of our services, please visit [brownejacobson.com/sectors/insurance/brokers](https://www.brownejacobson.com/sectors/insurance/brokers) or contact us:

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