## Shared Insights:

Karen Reynolds is a partner at Freeths who acts for

ef ectively and ef ciently while continuing to recognise the need to keep the injured patient at centre of any dispute or claim.

Sarah Stork, Senior Associate at Browne Jacobson, provided an update on how the courts are dealing with litigation during the Covid 19 pandemic.

Many patients' representatives are now on a remote working footing but are operational and "open for business".

Respectful communication is key in building trust and facilitating open and honest discussions with patients and their representatives.

